



CONTACT POINTS

1-300-88- 1899

General Queries
(Claims/Portal or Mobile App Login/User ID or Password/Other Enquiries)

Available from Monday – Friday (8:30am – 4:30pm)

1-300-88- 8860/70

Letter of Guarantee
(Issuance/Enquiries)

Available 24 / 7



Types of Enquiries

(Claims/Portal or Mobile App Login/
User ID or Password/Other Enquiries)

Letter of Guarantee Request

Contact Email Address

my.customer@aia.com

members@aia.com