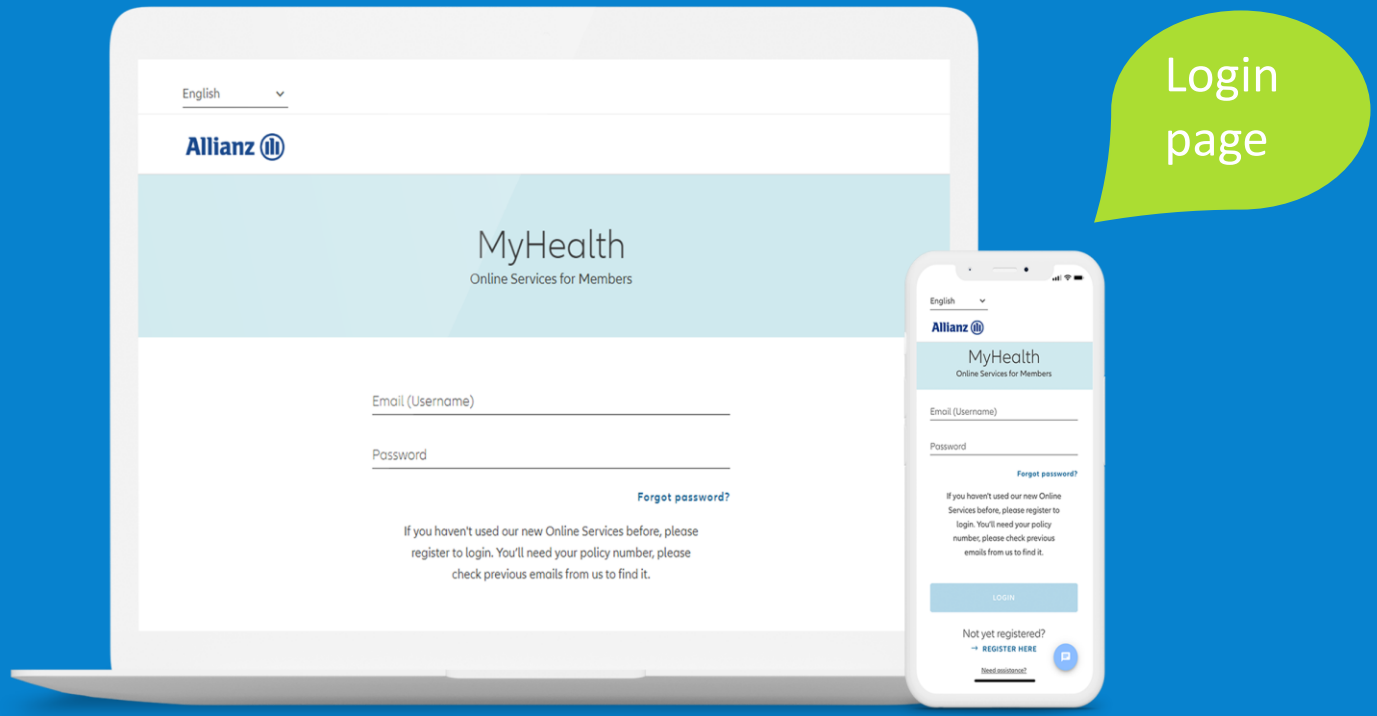
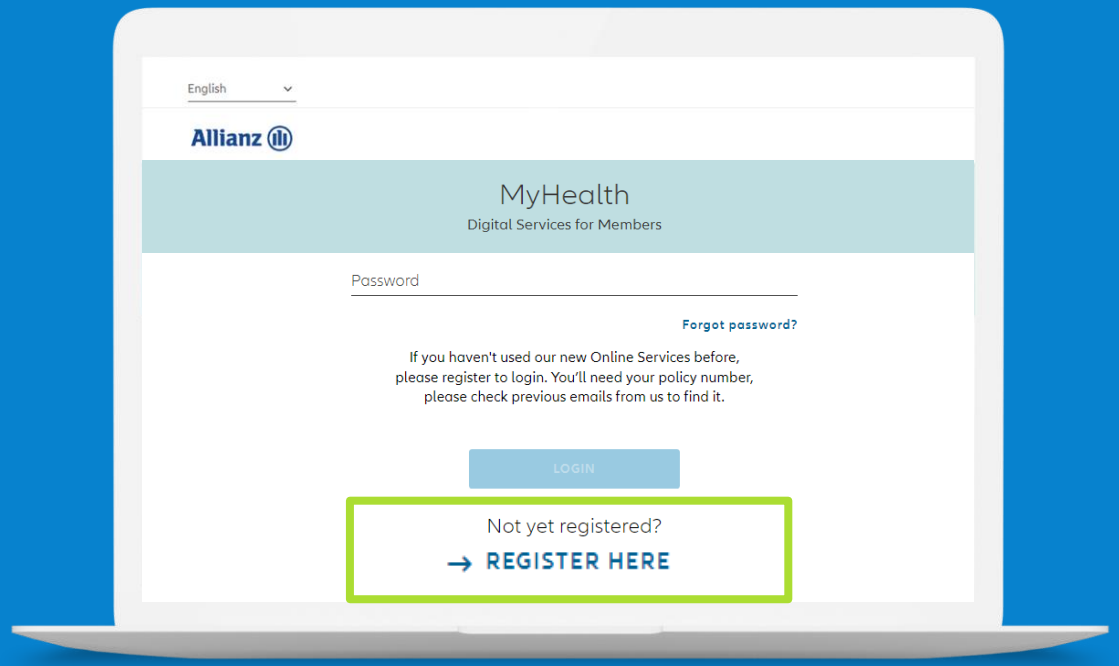
MyHealth Digital Services

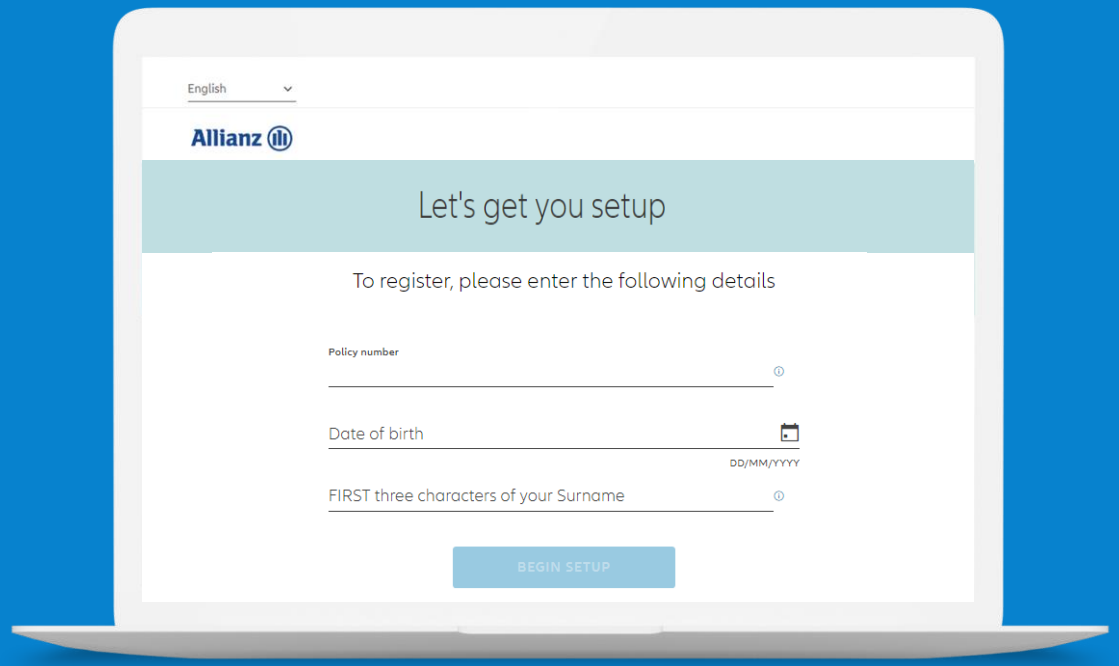
Designed to help you
manage your claims as well as your health


English
Allianz
MyHealth
Online Services for Members
Email (Username)
Password
Forgot password?
If you haven't used our new Online Services before, please register to login. You'll need your policy number, please check previous emails from us to find it.
Login page



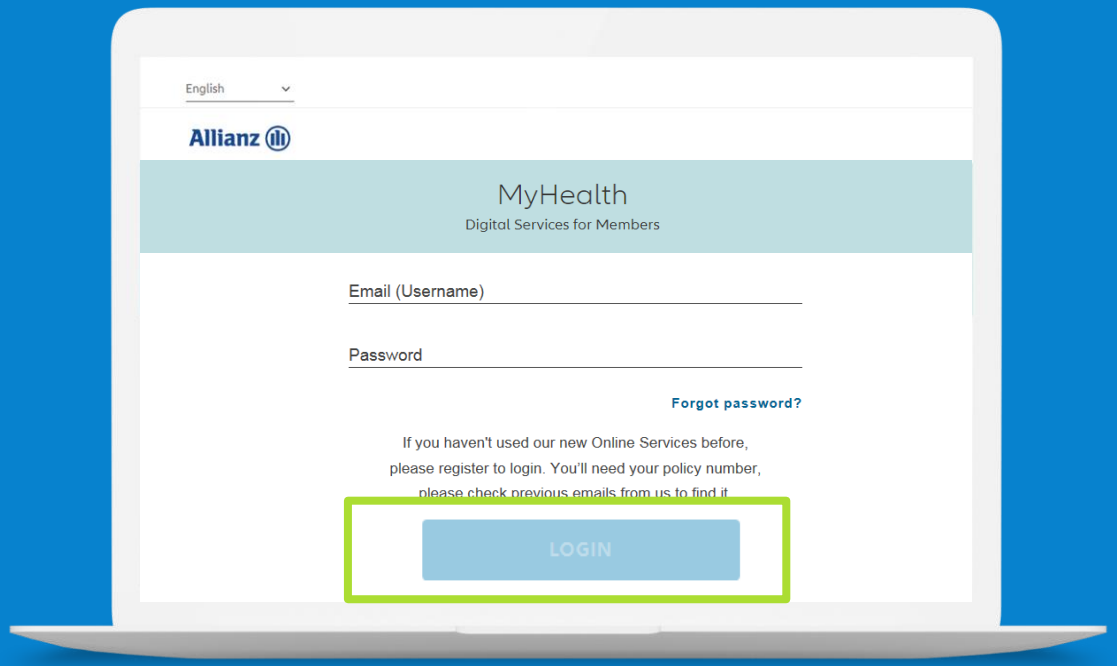
First time logging in ?

You will need to register first. Go to Allianz Portal (allianzcare.com) and click on REGISTER HERE



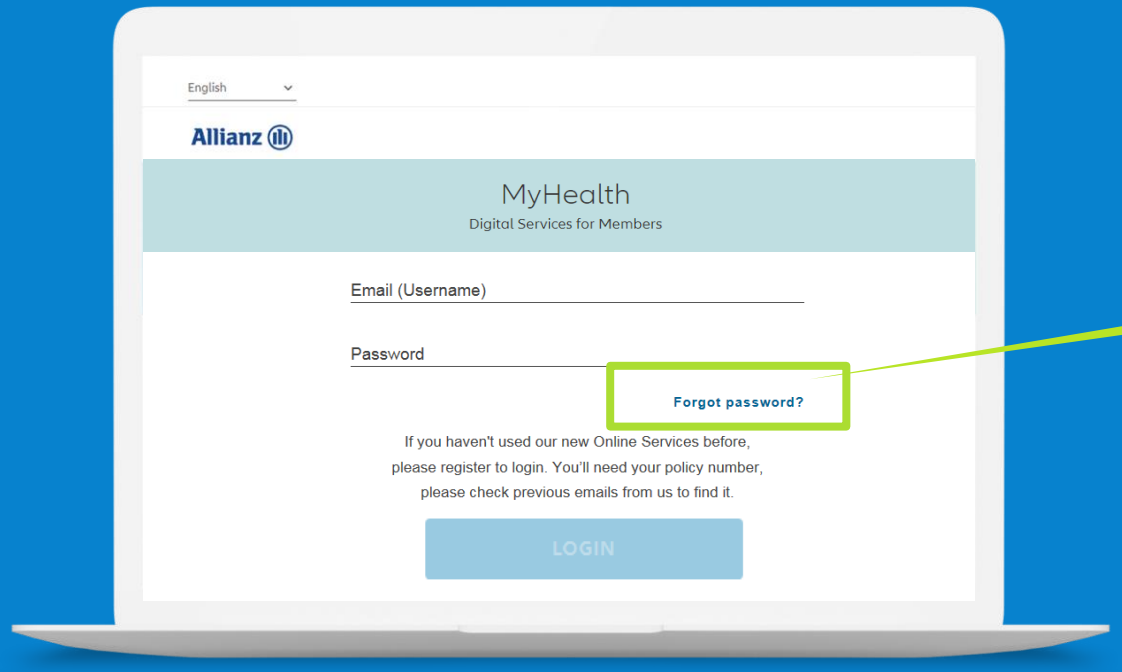
Be ready to provide:

1. Your policy number, which you can find in your Insurance Certificate.
2. Your Date of Birth
3. The first three characters of your surname



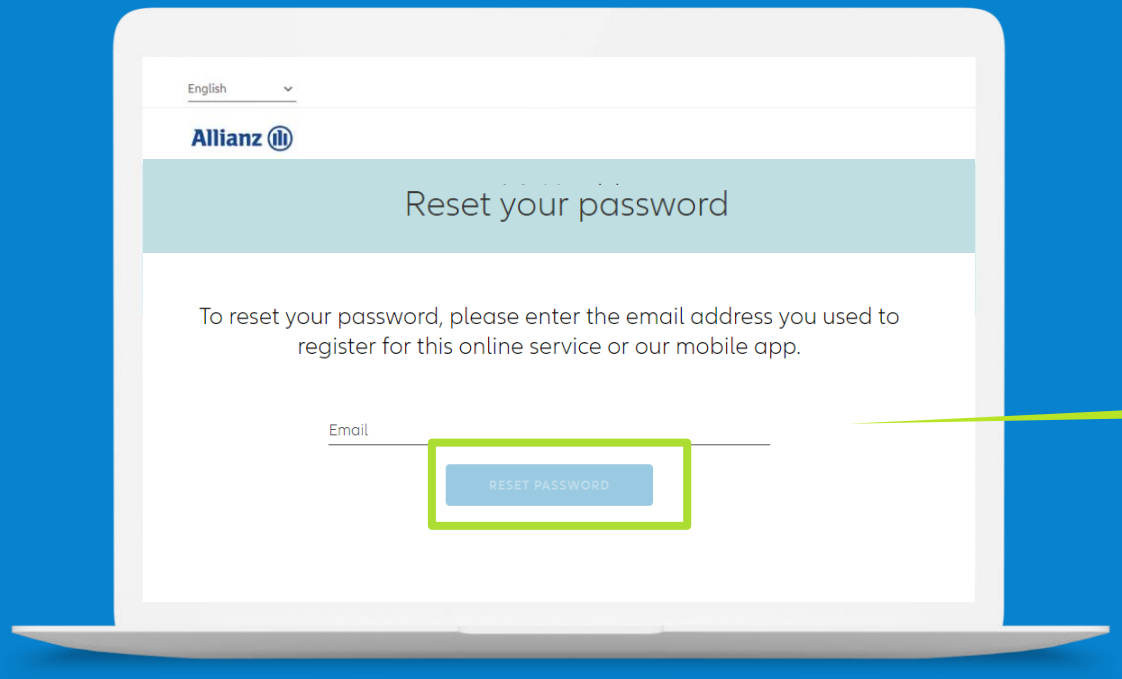
Once the set up is complete:

You can login using the email and password you provided during registration



Forgot your password?

To reset your password, just click on Forgot password.



To reset your password

Enter the email address you used when registering on MyHealth for the 1st time

With **MyHealth** you can

My Policy

Access your Policy on the go

My Claims

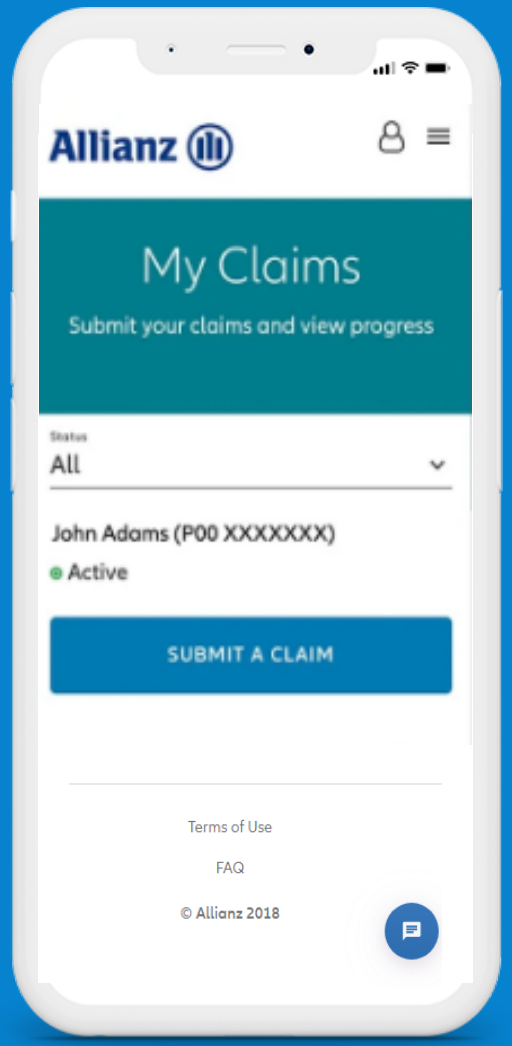
Submit and track your claims online

My Benefits

Explore your cover

Health Assistant

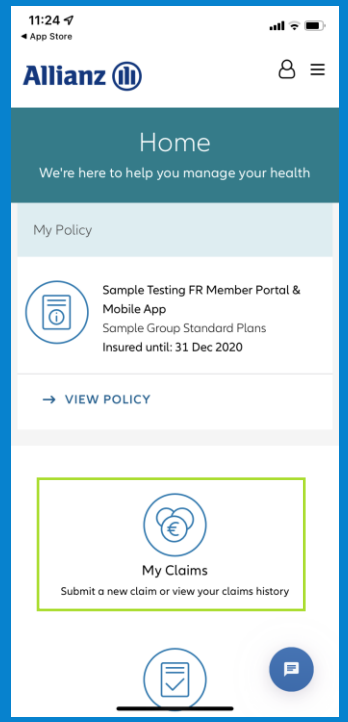
Manage your health & wellness



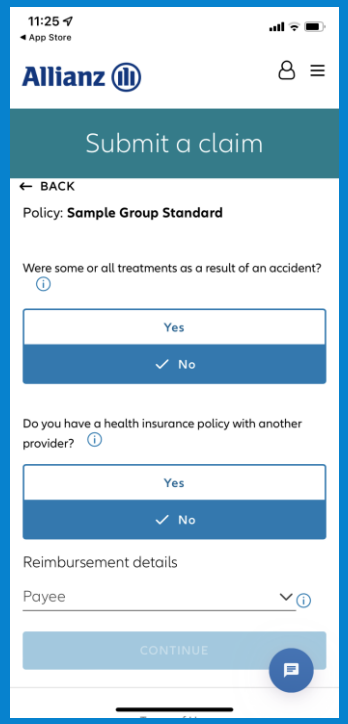
Easy claim submission

Upload or take a picture of your invoices directly into your claims

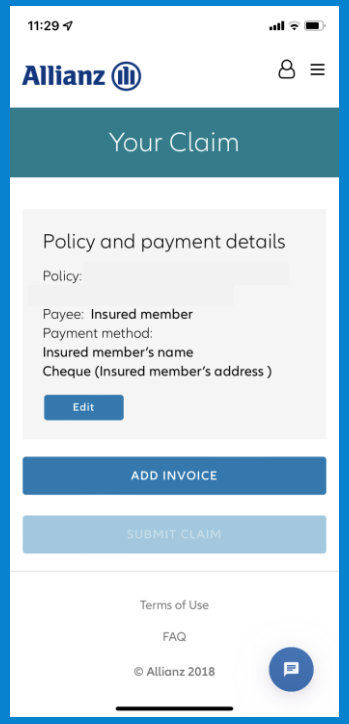
MyHealth Claim Submission Step by Step



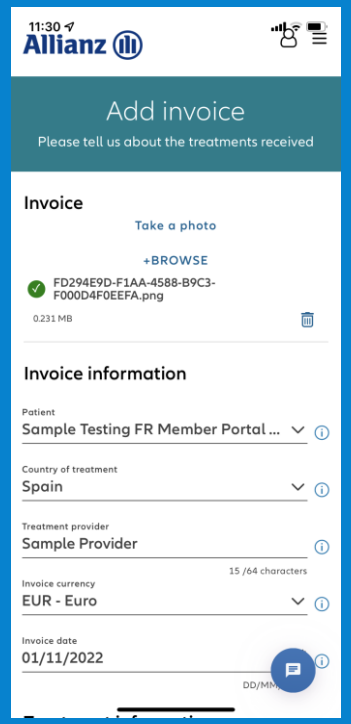
Open your MyHealth App and click “My claims”.



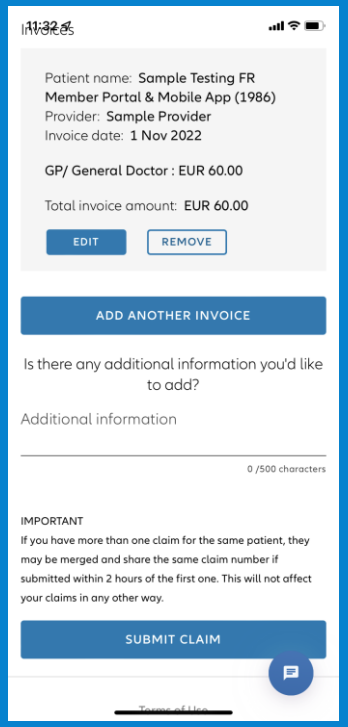
Tick the relevant boxes and fill out the payment details (first time only).



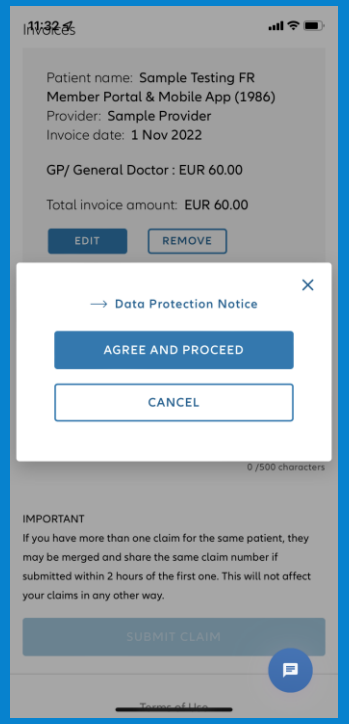
Click “Add invoice” to upload the invoice from your phone or take an In-App-photo.



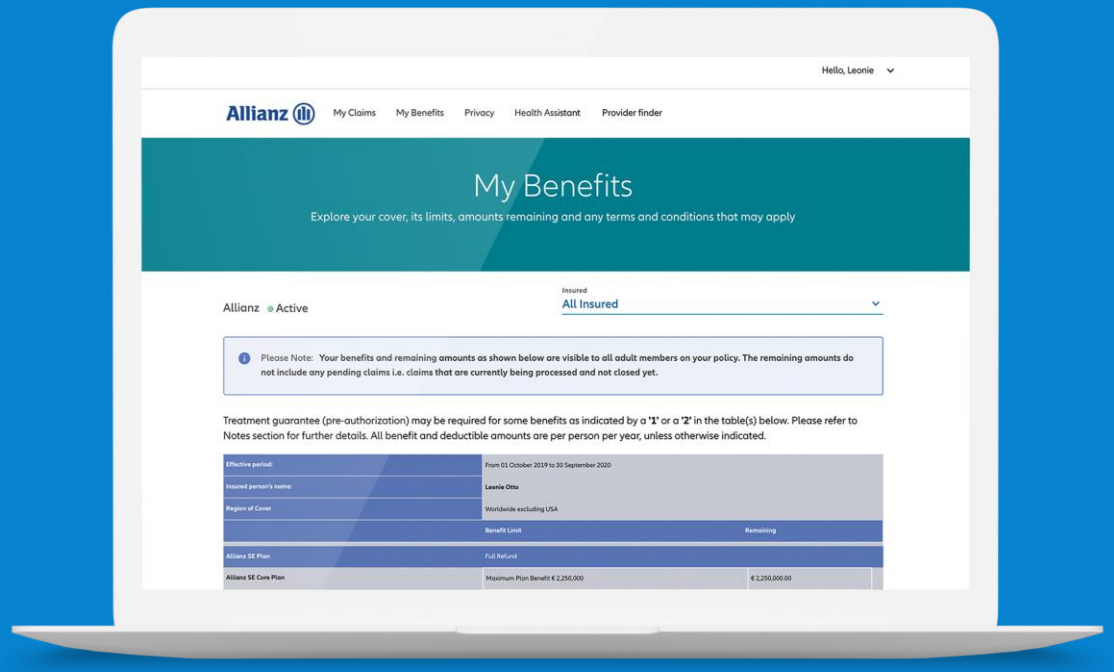
Once the invoice is added, fill out the requested information on the following pages (treatment details).



Click “Save invoice” and then “Submit claim”. Got more invoices? No problem! Click “Add another invoice” and repeat the process.

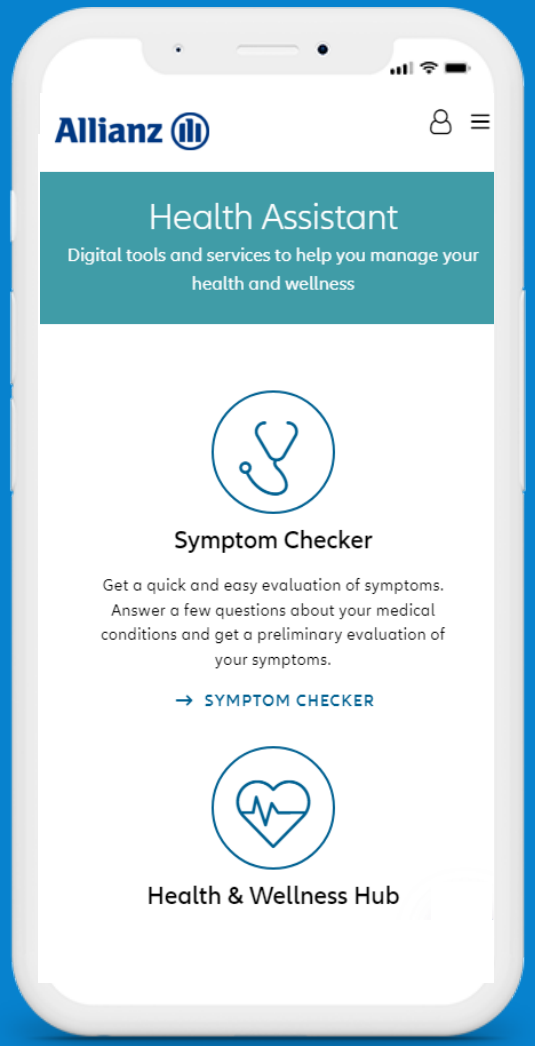


Please confirm the Data Protection Notice, otherwise the claim cannot be processed.



Make the most of your benefits

Explore your benefits and their limits for the year



Discover your Health Assistant

- Health & Wellness Hub
- Symptom Checker
- Medical Advice Service
- Pharmacy Aid
- Medical Term Translator
- Emergency Services

Log in to MyHealth Digital Services today

my.allianzcare.com

www.allianzcare.com/myhealth