



Live with confidence

Sanlam Corporate

Group Risk Benefit Guide: Critical Illness insurance

(Version: Apr 2022)

www.sanlam.co.za



Critical Illness insurance

Should an employee survive a covered critical illness for seven days, a critical illness claim (i.e. a lump sum) is paid to the employee.

The Benefit Guides provide an overview of all the benefits Sanlam offers. The structure of benefits, as selected, is set out in an accompanying quotation document together with the premium applicable to the corresponding benefits.

If accepted, the scheme will be underwritten by Sanlam Corporate: Group Risk, hereafter referred to as Sanlam.

Should there be any inconsistencies between this document and the policy, the policy will prevail.

About the benefit

This insurance is payable at the diagnosis of a critical illness, if the employee survives the critical illness for 7 days.

This insurance is only available as a **stand-alone benefit**, i.e. it is a separate critical illness policy available to the employer and the insurance is *not an acceleration* of the death benefit available to employees.

Critical illnesses covered

The Standard Critical Illness Project (SCIDEP) of the Association for Savings and Investment South Africa (ASISA) drafted standard definitions (i.e. industry standard contract wording) in 4 severity levels for the following recognised main claim events:

- ① Cancer
- ① Myocardial infarction (heart attack)
- ① Coronary artery bypass surgery (heart bypass)
- ① Stroke

Our standard contract wording complies with these, and in addition, Sanlam pays 100% of the Critical Illness insurance amount, irrespective of the severity level.

SCIDEP Claim Events	Severity level			
	A	B	C	D
	Most severe	Moderate impairment	Mild impairment	Almost full recovery
Cancer	100%	100%	100%	100%
Coronary artery bypass surgery (heart bypass)	100%	100%	100%	100%
Myocardial infarction (heart attack)	100%	100%	100%	100%
Stroke	100%	100%	100%	100%

Comprehensive option

The Critical Illness insurance: Comprehensive Option pays a benefit on the diagnosis of a critical illness. However, the Critical Illness insurance remains payable, even if a benefit amount has already been paid to an insured employee owing to a critical illness, -

- ⌚ in the event of a critical illness of which the cause, in Sanlam's opinion, is totally unrelated to the previous claim of a critical illness for which a benefit has already been paid;
- ⌚ in the case of 'angioplasty' and 'arrhythmia', provided that the claims with regard to 'angioplasty' are limited to 2; and
- ⌚ in the event of a critical illness involving any one organ, system or body part, or related group of organs, systems or body parts, which in Sanlam's opinion is related to a critical illness, for which less than 100% has already been paid to the employee. (Such a benefit will be reduced by all the amounts that have already been paid in this regard.)

The following critical illnesses are covered under the Comprehensive Option:

Claim event	% of the benefit amount paid
Accidental HIV infection	100%
Alzheimer's disease	100%
Angioplasty	25%
Aortic artery surgery (Excluding aortic surgery done on the branches of the aorta)	100%
Aplastic anaemia	100%
Arrhythmia	25%
Benign brain tumour: <ul style="list-style-type: none"> • A brain tumour with malignant behaviour that is inoperable or recurrent, or causes permanent neurological impairment, excluding cognitive impairment • A brain tumour with malignant behaviour that is only partially removable, or that is treated with chemotherapy or radiotherapy 	100% 50%
Blindness: <ul style="list-style-type: none"> • Two eyes • One eye 	100% 25%

Comprehensive option (continued)

Claim event	% of the benefit amount paid
Cancer (Excluding ... <ul style="list-style-type: none"> any cancers in situ and any pre-malignant condition; any tumours of the prostate unless histologically classified as having a Gleason score greater than 6 or having progressed to at least clinical TNM classification T2N0M0; or any skin cancers, other than malignant melanoma that has been histologically classified as having caused invasion beyond the epidermis (outer layer of skin), or Clark level 2 or more depth invasion.) 	100%
Cardiomyopathy: <ul style="list-style-type: none"> Any type of cardiomyopathy on optimal treatment with functional impairment to the degree of New York Heart Association (NYHA) class IV shortness of breath Any type of cardiomyopathy on optimal treatment with functional impairment to the degree of New York Heart Association (NYHA) class III shortness of breath, and 4 or less metabolic equivalents (METs) on a maximal effort test 	100% 50%
Chronic liver failure (Excluding cirrhosis due to alcohol or substance abuse)	100%
Chronic renal failure	100%
Coronary artery bypass surgery (Excluding other procedures on the coronary vessels like percutaneous transluminal angioplasty or laser therapy)	100%
Deep coma (Excluding a coma which is artificially induced for purposes of ventilation)	100%
End-stage lung disease	100%
Hearing loss: <ul style="list-style-type: none"> Total and permanent hearing loss in two ears Permanent binaural loss of hearing of 60% or more 	100% 50%
Heart valve surgery	100%
Loss of limb function due to medical causes: <ul style="list-style-type: none"> Permanent loss of more than 90% of the use of each of any two limb functions due to medical causes Permanent loss of more than 90% of the use of a limb function due to medical causes (Excluding loss of limb functions originating from bodily injury)	100% 50%
Major burns	100%
Motor neurone disease	100%
Multiple sclerosis	100%
Muscular dystrophy	100%

Comprehensive option *(continued)*

Claim event	% of the benefit amount paid
Myocardial infarction (heart attack)	100%
Organ transplant	100%
Paraplegia	100%
Parkinson's disease	100%
Pulmonary embolism	30%
Sero-positive rheumatoid arthritis <i>(Excluding joints in hands and feet)</i>	100%
Stroke <i>(Excluding a stroke resulting from external injuries)</i>	100%



Please note:

The table below indicates which organ, system or body part, or related group of organs, systems or body parts is applicable to each specific critical illness.

Critical illness	Organ, system or body part applicable
Alzheimer's disease	Brain
Aortic artery surgery	Cardiovascular system
Aplastic anaemia	Bone marrow
Arrhythmia	Cardiovascular system
Benign brain tumour	Brain
Blindness	Eyes
Cancer	Organ, system or body part where it originated, and organs, systems or body parts to which it subsequently spreads
Cardiomyopathy	Cardiovascular system
Coronary artery bypass surgery	Cardiovascular system
End-stage lung disease	Lungs
Heart valve surgery	Cardiovascular system
Liver failure	Liver
Loss of hearing	Ears
Loss of limb function due to medical causes	Limbs and cardiovascular system
Multiple sclerosis	Brain
Motor neurone disease	Brain and limbs
Myocardial infarction	Cardiovascular system
Muscular dystrophy	Limbs
Organ transplant	Specific organ that is transplanted
Parkinson's disease	Brain
Pulmonary embolism	Lungs
Renal failure	Kidneys
Sero-positive rheumatoid arthritis	Joints
Stroke	Cardiovascular system

Please note:

For the purposes of the above, the cardiovascular system includes the heart and its structural components, and the arterial and venous blood system, including the blood supply system of the brain, which usually causes a stroke.

Benefit cessation age

The Critical Illness insurance is available up to the earlier of the benefit cessation age and the age of 65 years.

Maximum age at entry

The employee must be younger or equal to the benefit cessation age, up to the maximum of 65 years.

Maximum benefit

The benefit payable in the event of a severe illness is limited to the smaller of 3 times annual salary of the employee and R2 800 000.

Further to this, the maximum benefit, which is paid in terms of similar benefits from all sources, is limited to an aggregated amount of R6 900 000.

Waiting period

A waiting period of 7 days will apply immediately following the date on which the critical illness was diagnosed. Should an employee die before the end of the waiting period, no Critical Illness insurance will be payable.

Medical evidence of good health

The Critical Illness insurance is subject to a Medical Proof Free Limit.

This means that employees qualify for the benefit up to the Medical Proof Free Limit without having to submit medical evidence of good health, i.e. employees do not have to provide Sanlam with medical evidence that proves their good health.



Supplementary benefits

The employer can supplement this benefit with the following additional benefits which will be included in the accompanying **quotation document** if chosen by the employer:

01

Conversion option

Provision can also be made for the Critical Illness insurance to be **converted to a similar individual insurance policy**.

The employee will have the option, up to the benefit cessation age or the maximum age of 65 years to take out a similar individual policy with Sanlam, without having to provide medical evidence of good health, when the employee:

- ① withdraws (e.g. resigns); or
- ① retires

The converted Critical Illness insurance will be subject to the conditions applicable to Sanlam Life Insurance Limited policies.

Furthermore:

- ① The application for the insurance must be submitted to a Sanlam office **within 60 days of withdrawal or retirement**.
- ① The maximum insurance in terms of the option may not exceed the maximum insurance applicable to similar individual policies and may thus be less than the total insurance the employee had under the group Critical Illness insurance policy.
- ① The employer/broker is responsible for informing employees that conditions may differ on conversion.
- ① An HIV test and a cotinine test for non-smokers are no longer required on Sanlam's conversion options.

Please note:

- The conversion option may only be exercised if the employee is a South African citizen.
- The conversion option cannot be exercised in instances where the employer retrenches 3 or more employees and/or 2% of the total number of employees.
- Contract and seasonal workers do not qualify for an option to convert from the Critical Illness insurance to a similar individual policy.

02

Continuation of insurance during disability

If an employee receives a disability income via a group Income Disability insurance policy, his/her membership is continued as if he/she remains an employee.

The Critical Illness insurance (in respect of the employee), and other applicable supplementary benefits, which applied before disability, and is as a result of an event other than a defined critical illness event, will remain applicable with payment of premiums, while the employee receives a monthly Income Disability insurance benefit.

03

Growth in insurance during disability

The Critical Illness insurance can also increase annually by paying an additional premium (and only if Continuation of insurance during disability has been chosen).

The increase will be at a rate equal to the smaller of the growth applicable to the disability income instalment and 100% of the inflation rate, with a maximum of 10% per year. The increase in respect of the Critical Illness insurance and other applicable supplementary benefits will be, with regard to either:

- ① future disability claimants; or
- ① future and existing disability claimants

as per the quotation document.

Cessation of benefits

The benefit payment/s will cease when one of the following events occurs:

- ① the death of the employee;
- ① as soon as the employee attains the smaller of the benefit cessation age and 65 years; or
- ① as soon as the employee attains benefit cessation age.

Pre-existing health conditions limitations

A claim will not be paid or will be limited in the first 24 months immediately after commencement of the employee's insurance, or any increase/improvement in the employee's insurance, respectively, where the specific severe illness claim event:

- ① directly arises from;
- ① is caused by complications after treatment of; or
- ① is traceable to;

a pre-existing health condition of the employee.

A **pre-existing health condition** is a health condition:

- ① which the employee was aware of; or
- ① for which the employee received medical advice/treatment;

in the 24 months immediately prior to commencement of the employee's insurance, or any increase/improvement in the employee's insurance, as applicable.

Please note:

- The pre-existing health conditions clause is applicable from the commencement of an existing and new employee's severe illness insurance or any increase / improvement there-of, including member category changes (as applicable).
- When taking over similar severe illness insurance under an existing policy from another insurer, the commencement date for the purpose of the pre-existing health clause is the date on which the employee's insurance commenced at the previous insurer.

Should the benefit insured with Sanlam increase or improve as a result of the transfer of the insurance to Sanlam, the smaller of the previous and the new insurance will apply, in terms of the pre-existing health conditions clause.

Exclusions

A claim, or any improvement / increase in to, may not be paid:

- ① had an employee contracted the critical illness event prior to the entry date; or
- ① the employee, who was not active and at work on the entry date or the improvement/ increase date, has not been capable to resume his/her normal duties for 20 consecutive days.

Please note:

- Entry date refers to the commencement date of the employees' insurance with Sanlam, or in terms of a policy with another insurer that is taken over by Sanlam.
- Sanlam may be requested to waive this exclusion in respect of specific employees who contracted the critical illness, who would have qualified for a listed claim event for the applicable benefit option or who claimed for critical illnesses prior to inception of the policy with Sanlam.

This will be granted solely at Sanlam's discretion and subject to the relevant conditions as determined by Sanlam. We will require full particulars of the relevant employees, including details on their relevant critical illnesses or previous claims, as this will be taken into account in the pricing and/or underwriting conditions to be advised by Sanlam.



2 Strand Road, Bellville, Cape Town | PO Box 1, Sanlamhof 7532, South Africa

Sanlam Life Insurance Limited Reg no 1998/021121/06.
Sanlam Life is a Licensed Life Insurer, Financial Services and Registered Credit Provider (NCRCP43)

T +27 (0)21 947 9111
F +27 (0)21 947 8066

www.sanlam.co.za

