

# **2025** DISCOVERY HEALTH MEDICAL SCHEME Shaheen Udemans

Discovery Health Medical Scheme (DHMS) benefit changes and contribution increases for 2025 subject to Council for Medical Schemes (CMS) approval

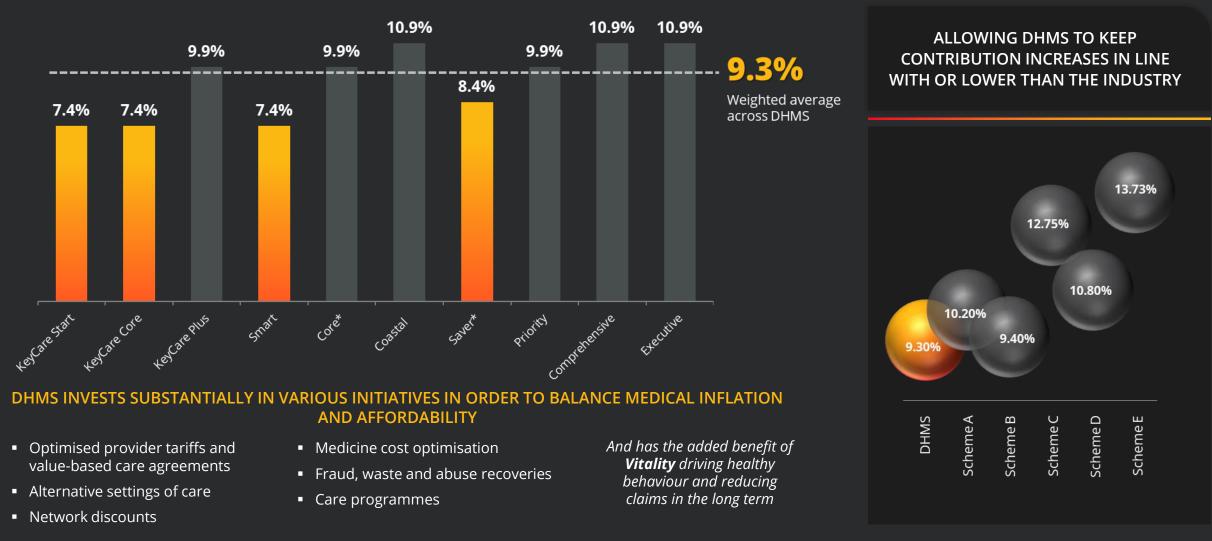


# Making people healthier and enhancing and protecting their lives

2

# DHMS CONTRIBUTION INCREASE FOR 2025





Vitality is not part of Discovery Health Medical Scheme. Vitality is a separate product sold and administered by Discovery Vitality (Pty) Ltd.

# INTRODUCING PERSONAL HEALTH PATHWAYS EVERYONE CAN BE HEALTHIER



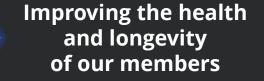


Personal Health Pathways will provide each member with their own unique health actions

Backed by a precise and science-based approach to make people healthier

Featuring dynamic and hyper-personalised rewards to drive engagement

With an intuitive and gamified user-experience to navigate members to better health



# YOUR PERSONAL HEALTH PATHWAY WILL PROVIDE A SEQUENCE OF ACTIONS UNIQUE TO YOU





Moderately active 28 year old

Select your primary GP

Go for a Health Check

Complete a Vitality age assessment

Go for a dental check-up

Get a flu vaccine



55 year old with diabetes

Consult your primary care GP

Complete a Vitality age assessment

Collect your medicine

Go for an HbA1c test

Go for a mammogram

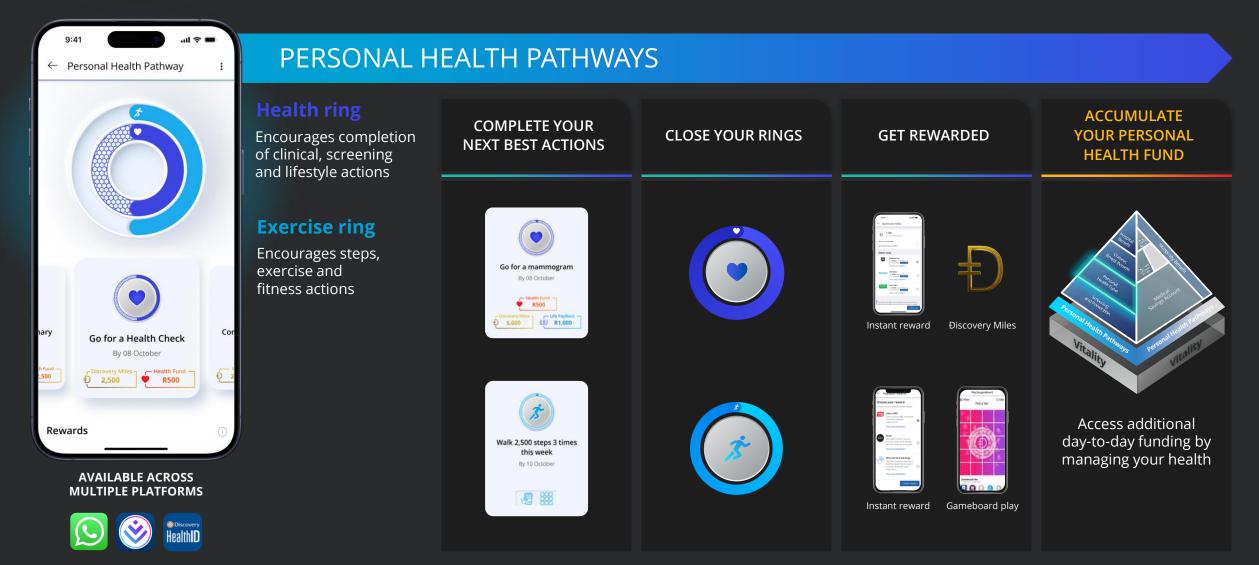
Go for a mammogram

Go for a foot screening

By leveraging sophisticated data science and machine learning models, health actions are personalised based on your unique health status and engagement patterns.

Actions are clinically relevant, shown at the right time and in the right sequence.

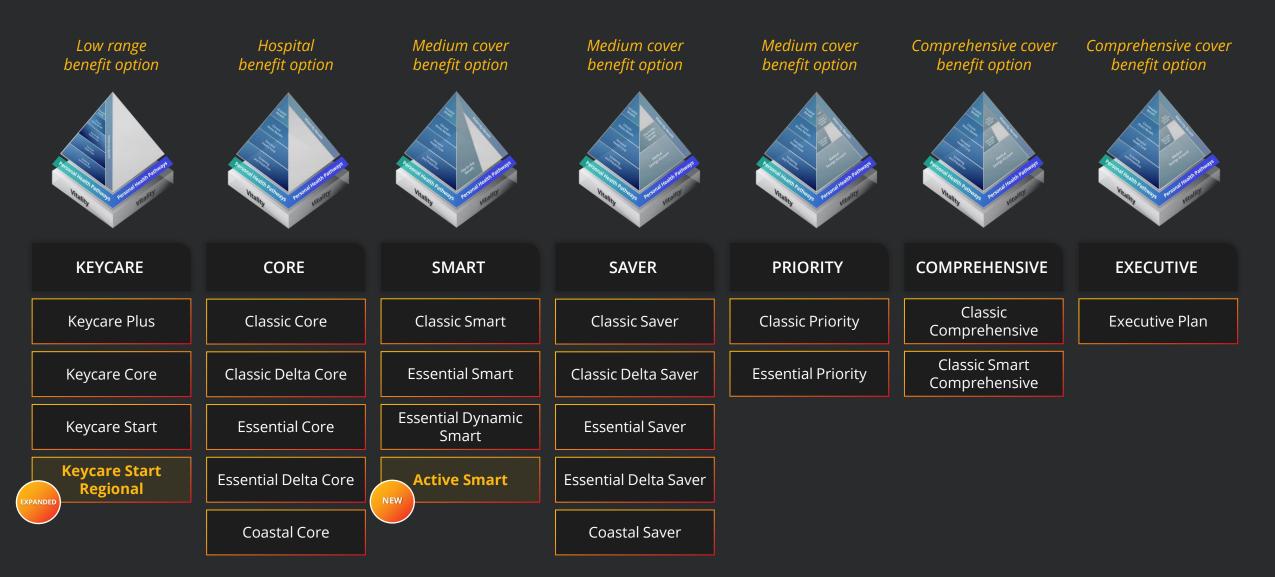
# PERSONAL HEALTH PATHWAYS MANIFESTS AS A SIMPLE AND INTUITIVE USER EXPERIENCE



# DHMS OFFERS 23 PLANS

# TO SUIT YOUR MEDICAL AND FINANCIAL NEEDS





# Individual DHMS PLAN DETAILS

- **1.** KeyCare Series
- **2.** Core Series
- **3.** Smart Series
- **4.** Saver Series
- **5.** Priority Series
- **6.** Comprehensive Series
- 7. Executive Plan





# THE KEYCARE SERIES



# HOSPITAL PLANS FOR MEMBERS SEEKING TO SELFFUND DAY-TO-DAY EXPENSES

THE KEYCARE RANGE	KEYCARE START REGIONAL	KEYCARE START	KEYCARE CORE	KEYCARE PLUS
UNLIMITED HOSPITAL COVER FOR HOSPITAL ADMISSIONS At your chosen KeyCare Network hospital or our designated service provider (DSP) for home-based care, where clinically appropriate. FULL COVER IN HOSPITAL FOR SPECIALISTS Full cover in hospital for specialists on the KeyCare network, and up to 100% of the Discovery Health Rate (DHR) for other	From R1,184 per main member Greatest value healthcare in selected regions through highly coordinated care delivery	From R1,331 per main member High-value healthcare through an innovative delivery model tailored for the worried well	From R1,381 per main member Unlimited private in- hospital cover for members with limited day- to-day healthcare needs	From R1,817 per main member Access to extensive private in-hospital and day-to-day cover with defined networks
<ul> <li>healthcare professionals</li> <li>FULL COVER FOR CHRONIC MEDICINE</li> <li>Full cover for chronic medicine on our formulary for all Chronic Disease List (CDL) conditions when you use a MedXpress Network Pharmacy</li> <li>COMPREHENSIVE DAY-TO-DAY COVER</li> <li>Unlimited cover for medically appropriate GP consults, blood tests, x-rays or medicine in our KeyCare networks on the KeyCare Plus and KeyCare Start plans</li> <li>DIGITAL HEALTH TOOLS</li> <li>The Discovery Health app provides access to advice and healthcare support 24/7 through a set of innovative features.</li> </ul>	<ul> <li>Full hospital cover in chosen KeyCare Start Regional Network</li> <li>CIB available through chosen KeyCare Start GP</li> <li>PMB level of oncology care at state facilities</li> <li>Maternity cover for pre- and postnatal healthcare</li> <li>Unlimited GP consults, specialist benefit, X-rays, blood tests, dentistry, eye care and medicine</li> </ul>	<ul> <li>Full hospital cover in chosen KeyCare Start Network</li> <li>CIB available through state facilities</li> <li>PMB level of oncology care at state facilities</li> <li>Maternity cover for pre- and postnatal healthcare</li> <li>Unlimited GP consults, specialist benefit, X-rays, blood tests, dentistry, eye care and medicine</li> </ul>	Full hospital cover in chosen KeyCare Network Hospital CIB available at KeyCare GP PMB level of oncology care at DSP Maternity cover for pre- and postnatal healthcare Specialist benefit	<ul> <li>Full hospital cover in chosen KeyCare Network Hospital</li> <li>CIB available through chosen KeyCare GP</li> <li>PMB level of oncology care at DSP</li> <li>Maternity cover for pre- and postnatal healthcare</li> <li>Unlimited GP consults, specialist benefit, X-rays, blood tests, dentistry, eye care and medicine</li> </ul>



# **THE CORE SERIES**



# HOSPITAL PLANS FOR MEMBERS SEEKING TO SELFFUND DAY-TO-DAY EXPENSES

COASTAL CORE	ESSENTIAL DELTA CORE	ESSENTIAL CORE	CLASSIC DELTA CORE	CLASSIC CORE
From R3,011 per main member High value hospital care delivered through hospitals across the 4 coastal provinces	From R2,507 per main member High value in hospital care delivered through the Delta Network	From R3,138 per main member High value in hospital care with greater provider choice	From R2,923 per main member Access to comprehensive in-hospital cover within the Delta network	From R3,652 per main member Access to comprehensive in-hospital cover with greater provider choice
<ul> <li>Full hospital cover at an approved hospital in the Coastal provinces</li> <li>Full cover for in hospital specialists who we have a payment arrangement with, up to <b>100%</b> of the DHR</li> <li>Day surgery for defined conditions at a private day surgery facility in the Coastal Day Surgery Network</li> </ul>	<ul> <li>Full hospital cover within the Delta Network</li> <li>Full cover for in hospital specialists who we have a payment arrangement with, up to <b>100%</b> of the DHR</li> <li>Day surgery for defined conditions at a private day surgery facility in the Delta Day Surgery Network</li> </ul>	Full hospital cover at any approved private hospital Full cover for in hospital specialists who we have a payment arrangement with, up to <b>100%</b> of the DHR Day surgery for defined conditions at a private day surgery facility in the Day Surgery Network	<ul> <li>Full hospital cover within the Delta Network</li> <li>Full cover for in hospital specialists who we have a payment arrangement with, up to 200% of the DHR</li> <li>Day surgery for defined conditions at a private day surgery facility in the Delta Day Surgery Network</li> </ul>	Full hospital cover at any approved private hospital Full cover for in hospital specialists who we have a payment arrangement with, up to <b>200%</b> of the DHR Day surgery for defined conditions at a private day surgery facility in the Day Surgery Network

Day-to-day benefits available through the Personal Health Fund:		Day-to-day benefit	s available through t	he Personal Health Fund:	
R1,000 per adult	R500 per child	Up to R4,000 per family	R2,000 per adult	R1,000 per child	Up to R8,000 per family



# **THE SMART SERIES**



# RE-IMAGINING HEALTHCARE USING DIGITAL TOOLS AND EFFICIENT HEALTHCARE NETWORKS TO PROVIDE THE BEST QUALITY CARE AT AFFORDABLE PRICE POINTS

THE SMART SERIES	ACTIVE SMART	ESSENTIAL DYNAMIC SMART	ESSENTIAL SMART	CLASSIC SMART
UNLIMITED HOSPITAL COVER FOR HOSPITAL ADMISSIONS Full cover at a Dynamic Smart or Smart Network hospital, subject to a deductible for non-PMB planned procedures for Active Smart FULL COVER IN HOSPITAL FOR SPECIALISTS Guaranteed full cover in hospital for specialists on the Smart network, and up to 200% of the Discovery Health Rate (DHR) for other	From R1,350 Outstanding value at the lowest price point for young professionals	From R1,681 Optimised for the needs of more established professionals	From R2,021 Greater provider choice and richer benefits for more advanced healthcare needs	From R2,822 Suited for young families with a family pricing structure
healthcare professionals  FULL COVER FOR CHRONIC MEDICINE  Full cover for chronic medicine on our formulary for all Chronic Disease List (CDL) conditions when you use a MedXpress Network Pharmacy  COMPREHENSIVE DAY-TO-DAY COVER  Access to a defined set of benefits including GP consultations, certain over-the-counter medicine, dental check up and optometry check up with fixed co-payments and limits.	<ul> <li>Full hospital cover for emergencies in any private hospital. Cover for planned non-PMB admissions within the Dynamic Smart network subject to a deductible.</li> <li>In hospital specialists, up to 100% of the DHR</li> <li>PMB level of oncology care at a Dynamic Smart DSP</li> <li>PMB level of Maternity cover at a Dynamic Smart hospital</li> <li>Unlimited GP consults, dentistry, eye</li> </ul>	<ul> <li>Full hospital cover in Dynamic Smart Network</li> <li>In hospital specialists up to 100% of the DHR</li> <li>Oncology care, including access to the Oncology Innovation Benefit, within the Dynamic Smart network. Other providers covered at 80% of the DHR.</li> <li>Maternity cover for pre- and postnatal healthcare</li> <li>Unlimited GP consults, dentistry, eye</li> </ul>	<ul> <li>Full hospital cover in chosen Smart Network hospital</li> <li>In hospital specialists up to 100% of the DHR</li> <li>Oncology care, including access to the Oncology Innovation Benefit, within the Smart network. Other providers covered at 80% of the DHR.</li> <li>Maternity cover for pre- and postnatal healthcare</li> <li>Unlimited GP consults, dentistry, eye</li> </ul>	<ul> <li>Full hospital cover in chosen Smart Network hospital</li> <li>In hospital specialists up to 200% of the DHR</li> <li>Oncology care, including access to the Oncology Innovation Benefit, within the Smart network. Other providers covered at 80% of the DHR.</li> <li>Maternity cover for pre- and postnatal healthcare</li> <li>Unlimited GP consults, dentistry, eye</li> </ul>
DIGITAL HEALTH TOOLS The Discovery Health app provides access to advice and healthcare support 24/7 through a set of innovative features.	care and medicine benefits subject to co-payments and limits. Day-to-day R1,000 per adult	care and medicine benefits subject to co-payments and limits. benefits available through the Personal R500 per child	care and medicine benefits subject to co-payments and limits. Health Fund: Up to R4,000 per family	care and medicine benefits subject to co-payments and limits. Personal Health Fund available: R2,000 per adult R1,000 per child Up to R8,000 per family



# **THE SAVER SERIES**



# FLEXIBLE COVER FOR DAY-TO-DAY BENEFITS THROUGH THE MEDICAL SAVINGS ACCOUNT WITH EXTENSIVE COVER FOR HOSPITALISATION

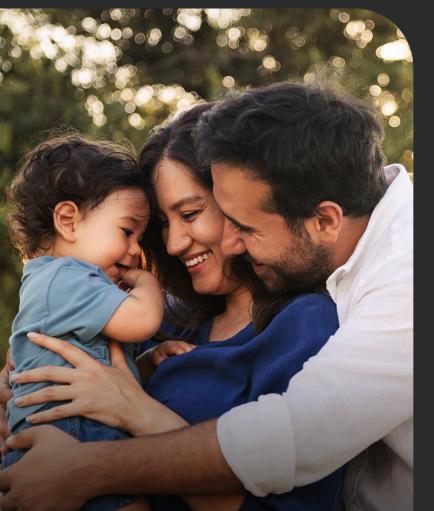
COASTAL	ESSENTIAL DELTA	ESSENTIAL	CLASSIC DELTA	CLASSIC
SAVER	SAVER	SAVER	SAVER	SAVER
From R3,797	From R2,898	From R3,634	From R3,624	From R4,535
per main member	per main member	per main member	per main member	per main member
<b>R6,828</b>	<b>R3,468</b>	<b>R4,356</b>	<b>R8,688</b>	<b>R10,872</b>
Annual MSA per main member	Annual MSA per main member	Annual MSA per main member	Annual MSA per main member	Annual MSA per main member
Full hospital cover at an approved hospital in the Coastal provinces	Full hospital cover within the Delta Network	Full hospital cover at any approved private hospital	Full hospital cover within the Delta Network	Full hospital cover at any private hospital approved by the scheme
Full cover for in hospital specialists	Full cover for in hospital specialists	Full cover for in hospital specialists	Full cover for in hospital specialists	Full cover for in hospital specialists
who we have a payment	who we have a payment	who we have a payment	who we have a payment	who we have a payment
arrangement with and up to <b>100%</b>	arrangement with and up to <b>100%</b>	arrangement with and up to <b>100%</b>	arrangement with and up to <b>200%</b>	arrangement with and up to <b>200%</b>
of the DHR for alternative	of the DHR for alternative	of the DHR for alternative	of the DHR for alternative	of the DHR for alternative
specialists.	specialists.	specialists.	specialists.	specialists.
Day surgery for defined conditions	Day surgery for defined conditions	Day surgery for defined conditions	Day surgery for defined conditions	Day surgery for defined conditions
at a private day surgery facility in	at a private day surgery facility in	at a private day surgery facility in	at a private day surgery facility in	at a private day surgery facility in
the Coastal Day Surgery Network	the Delta Day Surgery Network	the Day Surgery Network	the Delta Day Surgery Network	the Day Surgery Network
MSA of <b>15%</b> of annual contributions	MSA of <b>10%</b> of annual contributions	MSA of <b>10%</b> of annual contributions	MSA of <b>20%</b> of annual contributions	MSA of <b>20%</b> of annual contributions
The Day-to-day Extender Benefit for	The Day-to-day Extender Benefit for	The Day-to-day Extender Benefit for	The Day-to-day Extender Benefit for	The Day-to-day Extender Benefit for
essential healthcare services in our	essential healthcare services in our	essential healthcare services in our	essential healthcare services in our	essential healthcare services in our
network	network	network	network	network
			Cover for child casualty visits	Cover for child casualty visits

Day-to-day benefits available through the Personal Health Fund:R2,500 per adultR1,250 per childUp to R10,000 per family



# THE PRIORITY SERIES

FLEXIBLE COVER FOR DAY-TO-DAY BENEFITS THROUGH THE MEDICAL SAVINGS ACCOUNT AND ADDITIONAL RISK FUNDED BENEFITS WITH EXTENSIVE COVER FOR HOSPITALISATION



Please refer to the Priority Series product brochure for full details

# PRIORITY ESSENTIAL

R4,981

per main member

**R8,964** Annual MSA per main member

Annual Threshold per adult:R25,400Above Threshold Benefit Limits:R19,370

Full hospital cover at any private hospital approved by the scheme

Full cover for in hospital specialists who we have a payment arrangement with and up to **100%** of the DHR for alternative specialists.

Comprehensive maternity benefits

Extensive day to day benefits including GP consults with a Smart GP, subject to a copayment.

The Day-to-day Extender Benefit for essential healthcare services in our network

Benefits available through the Personal Health Fund: R1,500 per adult R750 per child Up to R6,000 per family **PRIORITY CLASSIC** 

Discovery Health Medical Scheme

**R5,796** 

per main member

**R17,396** Annual MSA per main member

Annual Threshold per adult:	R25,400
Above Threshold Benefit Limits:	R19,370

Full hospital cover at any private hospital approved by the scheme

Full cover for in hospital specialists who we have a payment arrangement with and up to **200%** of the DHR for alternative specialists.

Comprehensive maternity benefits

Extensive day to day benefits including GP consults with a Smart GP, subject to a copayment.

The Day-to-day Extender Benefit for essential healthcare services in our network

#### Cover for child casualty visits

Benefits available through the Personal Health Fund: R2,500 per adult R1,250 per child Up to R10,000 per family



# THE COMPREHENSIVE SERIES



A PREMIUM OPTION OFFERING BEST IN CLASS COVER FOR DAY-TO-DAY BENEFITS AND MORE ADVANCED HEALTHCARE NEEDS, WITH A NETWORK OPTION TO BALANCE AFFORDABILITY AND COVERAGE



Please refer to the Comprehensive Series product brochure for full details

# **CLASSIC SMART COMPREHENSIVE**

### **CLASSIC COMPREHENSIVE**

R7,945

per main member

R14,292 Annual MSA per main member

Annual Threshold per adult:R32.250Above Threshold Benefit Limits:R30,000

Full hospital cover at any Smart network hospital

Full cover for in hospital for specialists who we have a payment arrangement with and up to **200%** of the DHR for alternative specialists.

Extensive day-to-day benefits including GP consults with a Smart GP, subject to a copayment.

Comprehensive maternity benefits including access to the Assisted Reproductive Therapy Benefit

Access to the Oncology Innovation Benefit

Benefits available through the Personal Health Fund: R2,500 per adult R1,250 per child Up to R10,000 per family **R9,298** per main member

**R27,876** Annual MSA per main member

Annual Threshold per adult:	R32,250
Above Threshold Benefit Limits:	R35,000

Full hospital cover at any private hospital approved by the scheme

Full cover for in hospital for specialists who we have a payment arrangement with and up to **200%** of the DHR for alternative specialists.

Extensive day-to-day benefits including the day-to-day benefit extender and above threshold cover.

Comprehensive maternity benefits including access to the Assisted Reproductive Therapy Benefit

Access to the Oncology Innovation Benefit and the Extended Oncology Benefit

Benefits available through the Personal Health Fund: R2,500 per adult R1,250 per child Up to R10,000 per family



# THE EXECUTIVE PLAN



# INDUSTRY LEADING HEALTHCARE COVER WITH A RANGE OF INNOVATIVE BENEFITS FOR ADVANCED HEALTHCARE NEEDS MAKING THIS OUR MOST COMPREHENSIVE PLAN



ease refer to the Executive Plan product brochure for full details

# **EXECUTIVE PLAN**

R11,430

per main member

**R34,284** Annual MSA per main member R11,430 per adult member

R34,284 Annual MSA per main member R2,185 per child member

**R6,552** Annual MSA per main member

Annual Threshold per adult: R39,440

Unlimited Above Threshold Benefit

Full hospital cover at any approved hospital together with full cover for in hospital for specialists who we have a payment arrangement with and up to **300%** of the DHR for alternative specialists.

Day surgery for defined conditions at a private day surgery facility

Extensive day to day benefits supported by an MSA of **25%** of annual contributions and the new Personal Health Fund, in addition to the day-to-day benefit extender and Above Threshold Benefit which provides comprehensive coverage.

Comprehensive Oncology treatment including the Oncology Innovation Benefit, which covers defined innovative treatment with a 25% copay.

Comprehensive maternity benefits including access to the Assisted Reproductive Therapy Benefit

Access to the Overseas Treatment Benefit for treatment not available in South Africa.

Access to emergency cover of up to \$1,000,000 while travelling outside of South Africa, subject to terms.

Additional day-to-day benefits available through the Personal Health Fund:R2,500 per adultR1,250 per childUp to R10,000 per family



# DHMS OFFERS A **COMPREHENSIVE** SUITE OF BENEFITS ACROSS OUR PLANS





# **HOSPITAL** BENEFIT

Hospital Benefit





## UNLIMITED HOSPITAL COVER FOR HOSPITAL ADMISSIONS

There is no overall limit for hospital cover on any Discovery Health Medical Scheme plan.

### FULL COVER FOR EMERGENCIES

Full cover at any hospital for emergencies and access to a dedicated panel of ER Doctors on call 24/7.

# OVER FOR IN-HOSPITAL SPECIALISTS

Specialists who we have a payment arrangement with: DHMS covers the full account at the agreed rate

Specialists and other HCP who we don't have a payment arrangement with:

## FULL COVER FOR EMERGENCIES

Full cover at any hospital for emergencies and access to a dedicated panel of ER Doctors on call 24/7.



# **CORE BENEFITS**

# **HOSPITAL** BENEFIT

Hospital Benefit





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FULL COVER FOR EMERGENCIES

Full cover at any hospital for emergencies and access to a dedicated panel of ER Doctors on call 24/7.



# **CORE BENEFITS**

# **EMERGENCY** COVER

# ASSISTANCE DURING OR AFTER A TRAUMATIC EVENT

- Access to trauma support 24 hours a day
- Includes access to counselling and additional benefits for trauma related to gender-based violence





# WHAT WE PAY FOR

- The ambulance
- The hospital account
- Admitting doctor account
- The anaesthetist
- Any other approved healthcare provider



An emergency medical condition, also referred to as an emergency, is the sudden and unexpected onset of a health condition that requires immediate medical or surgical treatment, where failure to provide treatment would result in serious impairment to bodily functions, serious dysfunction of a body organ or part, or would place the person's life in serious jeopardy

# **HOSPITAL** BENEFIT

Hospital Benefit





### UNLIMITED HOSPITAL COVER FOR HOSPITAL ADMISSIONS

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# COVER FOR IN-HOSPITAL SPECIALISTS

Specialists who we have a payment arrangement with: DHMS covers the full account at the agreed rate.

Specialists and other HCP who we don't have a payment arrangement with:

DHMS Plan	In-Hospital specialist cover
Essential / Coastal	100%
Classic	200%
Executive	300%

# **CORE BENEFITS**

# **HOSPITAL** BENEFIT

Hospital Benefit





### UNLIMITED HOSPITAL COVER FOR HOSPITAL ADMISSIONS

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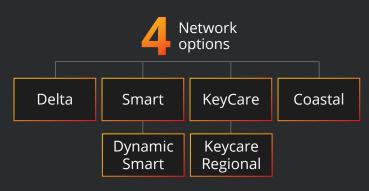
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Full cover at any hospital for emergencies and access to a dedicated panel of ER Doctors on call 24/7.





### COVER FOR IN-HOSPITAL SPECIALISTS

Specialists who we have a payment arrangement with: DHMS covers the full account at the agreed rate

Specialists and other HCP who we don't have a payment arrangement with:

# **CORE BENEFITS**

# HOW DO HOSPITAL NETWORK PLANS WORK?



**KEYCARE** 

**NETWORK** 

>105 Hospitals

### HOW ARE HOSPITALS SELECTED?



Clinical quality metrics



# Availability and range of healthcare services and facilities



Efficiency metrics



Participation of specialists in DH payment arrangements



Accessibility to DHMS membership base

# DELTA NETWORK

>50 Hospitals >130 Day Clinics

# COASTAL NETWORK All Hospitals

# All Hospitals in coastal regions



# IMPLICATIONS FOR MEMBERS

**SMART** 

**NETWORK** 

>65 Hospitals

**Greater affordability:** Network options offer lower contributions with no impact on the quality of care delivered to members

20% Average contribution savings when using the Delta network

**Co-payments for voluntary use of non-network hospitals:** Members who opt for planned admissions to hospitals outside of their plan network will be required to pay an upfront co-payment

Scan here to access DHMS network list

# **INTRODUCING ACTIVE SMART – R1 350**

# THE MOST AFFORDABLE PLAN IN THE OPEN MEDICAL SCHEME INDUSTRY FOR YOUNG PROFESSIONALS



Full cover for emergency hospital admissions

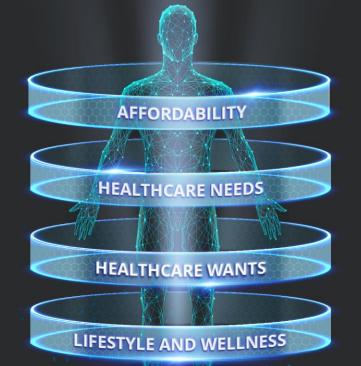
Financial protection for planned admissions R7,500 deductible on elective procedures



Essential PMB level maternity and oncology cover



Enabled through the Smart Digital Platform and Dynamic Smart Network



# CUSTOMISED DAY-TO-DAY BENEFITS

<u>S</u>	$\square$
Unlimited GP Visits	Dental and optical cover
Ŷ	
Mental wellbeing	OTC medication

# **R1,000 PERSONAL HEALTH FUND**

per adult for additional day-to-day cover

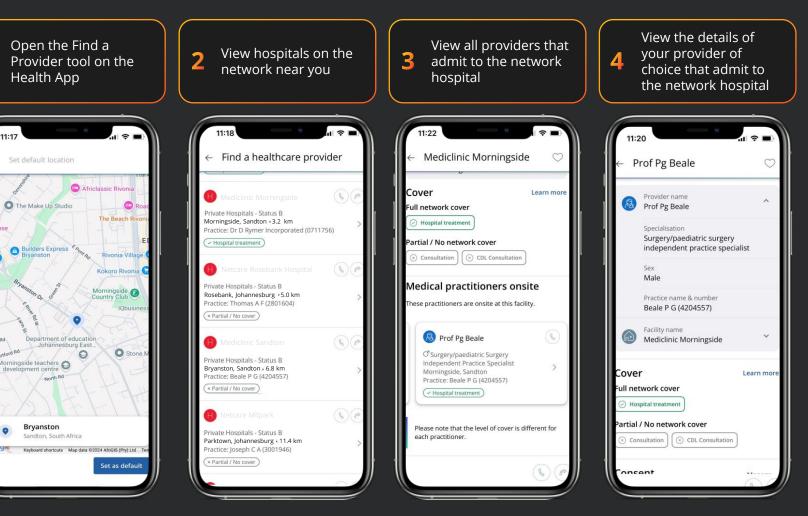
# CUSTOMISED FOR THE HEALTHCARE WANTS AND NEEDS OF YOUNG PROFESSIONALS

# WHAT IS THE DYNAMIC SMART NETWORK?



The Dynamic Smart Network uses a unique algorithm to present the member with the most efficient hospitals within the Smart network.

All recommended hospitals are part of the Smart network. Members can select which of the recommended hospitals they'd like to utilise and will always have at least one Smart hospital to choose from.



EXAMPLE MEMBER JOURNEY: A MEMBER INJURED HIS ANKLE PLAYING PADEL AND NEEDS TO SEE A SPECIALIST

Discovery

Health Medical Scheme

# BENEFIT DETAILS OF ACTIVE SMART



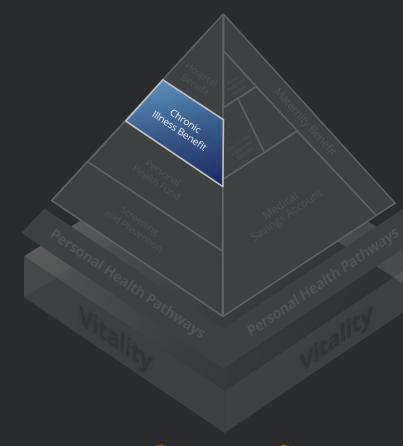
Benefit	Details
Virtual GP & nurse consults	Unlimited in the network (No co-payments)
In-person GP consults	Unlimited in the network (Co-payment of R125)
Optometry	One eye test per member at provider in the Smart Optometry Network (Co-payment of R125)
Dentistry	One basic dental check-up per member (Co-payment of R190)
Over-the-counter medication	Over-the-counter medicine obtained through the pharmacy network, up to a family limit of R535 per annum
GP prescribed acute medication, radiology and pathology	Covered through the Personal Health Fund
Physiotherapy	Covered through the Personal Health Fund
Specialist consults	Covered through the Personal Health Fund
Preventative care	Covered through the Screening and Prevention Benefit and Personal Health Fund
Contraceptives	Covered through the Personal Health Fund
Mental health	Access to the DHMS Mental Health Care Programme
Hospital care	Cover for emergencies in any private hospital Unlimited hospital cover for admissions in the Dynamic Smart Hospital network, with a standard deductible of R7,500 per admission for elective non-PMB admissions. Doctors and allied healthcare service providers while hospitalised are covered up to a maximum of 100% of the Discovery Health Rate.
Oncology and maternity	The Oncology and Maternity programmes cover PMB level-of-care in full at a network facility.

Exclusions: The same exclusions as Essential Smart apply to Active Smart, with the addition of tonsillectomies, myringotomies and adenoidectomies and a hospital limit on neonatal admissions up to R70,000 per family.

# CHRONIC ILLNESS BENEFIT

# ACCESS TO COVER FOR A LIST OF MEDICAL CONDITIONS KNOWN AS THE CHRONIC DISEASE LIST AND FOR THE ADDITIONAL DISEASE LIST





# **CORE BENEFITS**

You must apply for the Chronic Illness Benefit (CIB). Your primary care GP must complete the form online or send it to us for approval.

# CHRONIC DISEASE LIST (CDL) CONDITIONS

# 27 conditions covered on ALL plans

- A Addison's disease , asthma
- B Bipolar mood disorder, bronchiectasis
- **C** Cardiac failure, cardiomyopathy, chronic obstructive pulmonary disease, chronic renal disease, coronary artery disease, Crohn's disease
- Diabetes insipidus, diabetes Type 1, diabetes Type 2, dysrhythmia
- E Epilepsy
- G Glaucoma
- H Haemophilia, HIV, hyperlipidaemia, hypertension, hypothyroidism
- M Multiple sclerosis
- Parkinson's disease
- **R** Rheumatoid arthritis
- S Schizophrenia, systemic lupus erythematosus
- **U** Ulcerative colitis

# ADDITIONAL DISEASE LIST (ADL) CONDITIONS

### Conditions covered on the CLASSIC COMPREHENSIVE & EXECUTIVE plans

- A Ankylosing spondylitis
- Behcet's disease
- C Cystic fibrosis
- D Delusional disorder, dermatopolymyositis
- **G** Generalised anxiety disorder
- **H** Huntington's disease
- I Isolated growth hormone deficiency
- M Major depression, muscular dystrophy and other inherited myopathies, myasthenia gravis, motor neuron disease
- Obsessive compulsive disorder, osteoporosis
- Paget's disease, panic disorder, polyarteritis nodosa, post-traumatic stress disorder, psoriatic arthritis, pulmonary interstitial fibrosis
- **S** Sjögren's syndrome, systemic sclerosis

Full cover for approved chronic medicine formulary For medicine not on our list, we cover you up to a set monthly Rand amount called the **Chronic Drug Amount (CDA)** 

# SCREENING AND PREVENTION

EARLY IDENTIFICATION OF POSSIBLE RISKS IS CRITICAL TO SUPPORT MEMBERS ON THEIR PERSONAL HEALTH JOURNEY

198,000

Mammograms



SCREENING FOR ADULTS

## SCREENING FOR KIDS

# SCREENING FOR SENIORS



**Health check**, including blood glucose, blood pressure, cholesterol, body mass index & HIV

- Additional tests include: Mammogram or breast ultrasound every 2 years
- Pap smear once every 3 years or HPV test once every 5 years
- PSA test every year

Investing in screening:

- Bowl cancer screening every 2 years for members aged 45+
- Mental wellbeing assessments



Growth assessment tests, including:

- Height and weight
- Head circumference
- Health & milestone tracking



# Age-appropriate screening tests for members aged 65+ including:

- Falls risk assessment in our defined pharmacy network
- Additional falls risk assessment when referred to a GP in the Premier Plus network

### **CORE BENEFITS**



Prostate screenings

204,000



# **DISEASE PREVENTION PROGRAMME**

### Biscovery Health Medical Scheme

# PROACTIVE AI-DRIVEN INDENTIFICATION OF MEMBERS AT GREATEST RISK, PROVIDING A TARGETED 12-MONTH SUPPORT PROGRAMME AIMED AT AVOIDING MORE SERIOUS CONDITIONS

RISK IDENTIFICATION Qualifying members are proactively identified through predictive modelling



Health Check results claims demographics patterns

remier Plus

**GP** er visits GP to nfirm risk

d enrolment

# **PROGRAMME ENROLMENT**

01   Health coach	02   Enrolment	03   1
At-risk members are proactively contacted by a health coach to inform them of their eligibility	Member consent required for programme enrolment	Meml co and

Family

history



### **RISK-FUNDED BASKET OF CARE**

In partnership with healthcare professionals, DHMS will provide a comprehensive basket of care to members identified and enrolled on the programme

### **Clinical assessment and monitoring**



2 GP consultations

### Lifestyle management



12 Coaching sessions

3 2 Nutritional assessments

### **Clinical management**



Prescribed medication



### ONGOING MANAGEMENT ON DIAGNOSIS

At the end of the 12-month programme, the member is provided with appropriate support given their remaining level of risk

1

### Controlled level of risk



Member exits the programme equipped with lifestyle changes to maintain their reduced level of risk

2

### Diagnosed with Impaired Glucose Tolerance or Impaired Fasting Glucose

Ongoing access to prescribed risk-funded medication



### Diagnosed with Diabetes

Enrolled onto CIB with access to PMB basket of care and additional benefits through Diabetes Care Programme

# **DEPRESSION RISK MANAGEMENT PROGRAMME**

# PROACTIVE AI-DRIVEN INDENTIFICATION OF MEMBERS AT GREATEST RISK, PROVIDING A TARGETED 12-MONTH SUPPORT PROGRAMME AIMED AT AVOIDING MORE SERIOUS CONDITIONS

 $\sqrt{2}$ 

### RISK IDENTIFICATION

Qualifying members Qualifying members proactively identified through predictive modelling



### INTERVENTION

Risk-funded proactive interventions for those at risk of depression

# ခြို့ Input

Clinical, assessment and demographic data



်နိုင် Model

Predictive modelling through machine learning



Members at risk of claiming or registering for Depression



One face-to-face or virtual **mental wellbeing consultation** with a Premier Plus Network GP or psychologist

(<sup>(1)</sup>

Cover for three virtual coaching sessions

Two sessions with a dietitian

Digital therapeutics and Internet Based Therapy

Continued **monitoring and screening of symptom severity** 



### ONGOING MANAGEMENT ON DIAGNOSIS

Discovery Health Medical Scheme

Risk-funded benefits for management and support

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### Mental Health Care Programme

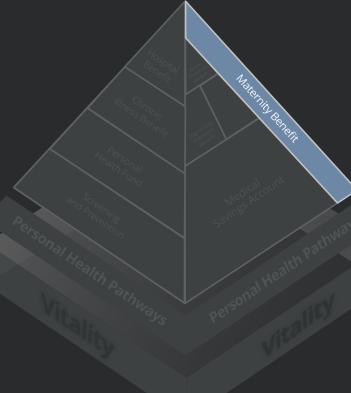
- Up to three consultations (face-to-face or virtual) with the enrolling Premier Plus GP
- Psychotherapy sessions
- Antidepressant medicine

Internet-based cognitive behavioural therapy

- Up to one ICBT course on SilverCloud
- Available for any DHMS member when referred



# **MATERNITY** BENEFIT



# **CORE BENEFITS**

Active Smart maternity benefit subject to available day-to-day benefits KeyCare Start maternity consultations accessible through nominated GP, or subject to specialist benefit limit

# DURING PREGNANCY

### ANTENATAL CONSULTATIONS

- 8 consultations with your gynaecologist, GP or midwife
- 12 consultaitons on Executive and Comprehensive plans

### ULTRASOUND SCANS AND SCREENING

- 2 2D scans
- 1 nuchal translucency test
- NIPT

### **FLU VACCINATIONS**

• 1 flu vaccine

### **BLOOD TESTS**

Defined list of blood tests

### **PRIVATE WARD\***

Private ward for delivery

# GP AND SPECIALIST CONSULTATIONS

 Baby < 2 years is covered for 2 visits to a GP, paediatrician or an ear, nose and throat specialist

AFTER YOU

**GIVE BIRTH** 

# OTHER HEALTHCARE SERVICES

- Postnatal consultation for complications post delivery
- Nutritional assessment with a dietitian
- 2 mental healthcare consultations with a counsellor or psychologist

### **ESSENTIAL DEVICES\***

• Cover for essential registered devices

### OTHER HEALTHCARE SERVICES

• 5 antenatal or postnatal classes or consultations

Discovery

**PRE-AND POST** 

NATAL CARE

One breastfeeding consultation

Now available during or after pregnancy

#### Personal Health Pathways is brought to you by Discovery Health (Pty) Ltd. Vitality is not part of Discovery Health Medical Scheme. Vitality is a separate product sold and administered by Discovery Vitality (Pty) Ltd.

# **INTRODUCING THE PERSONAL HEALTH FUND**

# A NEW CATEGORY OF HEALTHCARE FUNDING AVAILABLE TO ALL DISCOVERY MEMBERS

Download the Discovery Health App and activate Personal Health Pathways

Complete your recommended next best health actions to build up your **Personal Health Fund**, up to the maximum annual limit

**Maximum Personal Health Fund Allocation** 

Per adult

R2,500

R2,500

R2,000

R1.500

R1,000

R500

**Up to R10,000** per policy p.a. based on plan choice and family structure

Executive plan

Classic Priority Classic Saver Classic Core

Classic Smart Essential Priority

**Essential Saver** 

Coastal Saver Essential Core Essential Smart

Active Smart

Coastal Core

KeyCare plans

Classic Comprehensive Classic Smart Comp Per child

R1,250

R1,250

R1,000

R750

R500

R250

Per family

R10,000

R10,000

R8,000

R6.000

R4.000

R1,000

Use available funds for **day-to-day** medical expenses

Benefits are paid out at 100% of the Discovery Health rate

Members will be able to use the App or WhatsApp to view and engage with their next best actions

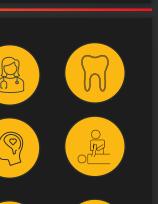




Members accumulate their Personal Health Fund through engaging with their Personal Health Pathways

**CORE BENEFITS** 

Health Fund

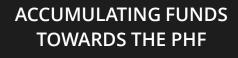




# ACCUMULATION OF FUNDS IS LINKED TO COMPLETION OF ACTIONS IN A PERSONAL HEALTH PATHWAY



DOWNLOAD THE DISCOVERY HEALTH APP AND ACTIVATE PERSONAL HEALTH PATHWAYS



HOW TO USE THE PHF





R500



If there are no health actions, exercise actions will accumulate **R100** 

Each **health action** accumulates

Once each adult has completed **2 actions**, adults can start accumulating the children's proportion of the fund

The accumulation on each policy is limited to a maximum depending on the plan type



Accumulated funds can be used to cover day-to-day medical expenses covered by MSA

1

Day-to-day claims will be taken from the **PHF first** after which it will be taken from **available MSA. For** KeyCare or Smart plans, risk funded day-to-day benefits will apply first before the PHF.

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Any member within the policy can use any part of the fund

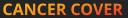


Funds need to be used **within** the same **calendar year**. The fund resets on **1 January** of each year.

Members who are unable to participate in Personal Health Pathways for clinical reasons, will either be automatically included or will only be required to complete a health check to get access to their Personal Health Fund. Personal Health Pathways is brought to you by Discovery Health (Pty) Ltd. Vitality is not part of Discovery Health Medical Scheme. Vitality is a separate product sold and administered by Discovery Vitality (Pty) Ltd.

# **DHMS** GIVES YOU ACCESS TO A RANGE OF ADDITIONAL BENEFITS O Discovery Health Medical Scheme THAT ENHANCE YOUR COVER





Comprehensive oncology benefits and access to innovative cancer treatments

programmes providing access to clinical care, day-to-day health management, medication and additional support

**CHRONIC CARE** 

Condition specific care

Offering you quality care in the comfort of your own home when recommended by your doctor as an alternative to a hospital stay

**CARE AT HOME** 

**ASSISTED REPRODUCTIVE** THERAPY

Providing a broad range of cover for various Assisted **Reproductive Therapies** (ART) such as In-Vitro Fertilisation (IVF)

Executive plans only



**DIGITAL TOOLS** 

A wide range of digital health tools are available anchored by the **Discovery Health app** 

> Benefits available are plan dependent

**AND MORE** 

Additional benefits ranging from emergency medical treatment while travelling to discounts on everyday personal care items

> Benefits available are plan dependent

Benefits available are plan dependent Benefits available depend on care programme

Available for a defined list of conditions Comprehensive and

# **CHRONIC CARE** PROGRAMMES

# CONDITION-SPECIFIC CARE PROGRAMMES FOR DIABETES, MENTAL HEALTH, HIV AND HEART CONDITIONS



## MENTAL HEALTH CARE PROGRAMME

Access to cover for the management of major depression including cover for:

- Prescribed medication
- Individual or group psychotherapy sessions
- Additional GP consultations

Qualifying members also have access to a relapse prevention programme



### DIABETES CARE PROGRAMME

For members registered on CIB for diabetes and enrolled on the programme by a Premier Plus GP, access to:

- Additional glucometer strips
- Consultations with dieticians and biokineticists
- Nurse educator to assist in the day-to-day management of your condition

# HIV CARE PROGRAMME

For members registered on CIB for HIV and enrolled on the programme by a Premier Plus GP, access to:

- Clinical care
- Cover for social workers
- Prescribed medicine

### TRACK YOUR HEALTH

- Access to personalised health goals that help manage your weight, nutrition and exercise
- Track your progress on the Discovery Health app and get rewarded for meeting your goals



# ∧ CARDIO CARE PROGRAMME

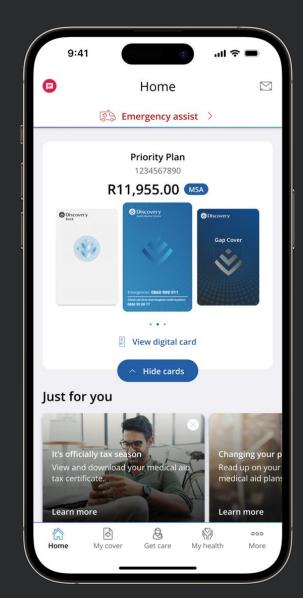
For members registered on CIB for hypertension, hyperlipidaemia or ischaemic heart disease, and enrolled on the programme by a Premier Plus GP, access to:

- Defined basket of care
- Annual cardiovascular assessment if referred by a Premier Plus GP



# HEALTHCARE IN THE PALM OF YOUR HAND THROUGH THE DISCOVERY HEALTH APP





# THE GATEWAY TO A PERSONALISED, END-TO-END HEALTHCARE JOURNEY



SCAN TO DOWNLOAD THE APP

# A SINGLE ACCESS POINT FOR ALL YOUR DIGITAL HEALTHCARE NEEDS



### CHECK YOUR SYMPTOMS

Use our Artificial Intelligence (AI) platform to diagnose your symptoms and get guidance, talk to a doctor, or request emergency assistance

## **ONLINE PHARMACY**

Order your medicine for delivery or shop all other in-store items – delivered to your door

# **MANAGE YOUR PLAN**

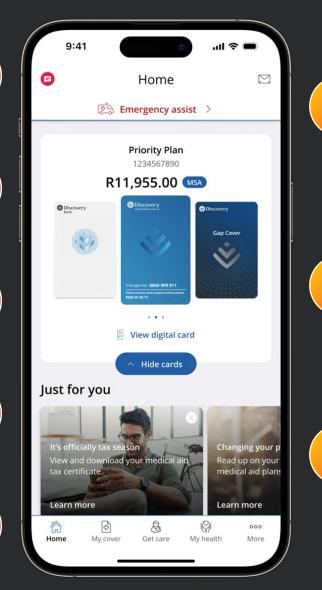
Seamlessly manage your medical aid plan – find healthcare providers, submit and track claims, monitor benefits and more

### **PERSONALISED HEALTH NUDGES**

Access personalised health and wellness recommendations based on your unique health profile

# **EMERGENCY ASSISTANCE**

Stay safe with our panic button on the Discovery Health app for emergency medical care. Call for help, request a call back, or we'll locate you and dispatch emergency care.



# VIRTUAL URGENT CARE

Skip the waiting room and urgently consult with a doctor 24/7 online and get digital prescriptions - no matter where you are. We cover you for four virtual urgent care sessions per family, per year, subject to clinical entry criteria. Any additional sessions will fund from the available funds in your Medical Savings Account (MSA).

## VIRTUAL PHYSICAL THERAPY

Access to personalised and evidence based virtual physical therapy, prescribed by an appropriate healthcare professional. Virtual Physical Therapy will be paid from the available funds in your Medical Savings Account (MSA)

# **DIGITAL MENTAL HEALTH**

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Access an on-demand digital mental healthcare platform for evidence– based support programmes and tools with Digital Mental Health. If you are diagnosed with depression your claims will fund from your available Prescribed Minimum Benefits (PMBs), subject to clinical entry criteria. If you do not meet the criteria or have used your benefits, claims will fund from the available funds in your Medical Savings Account (MSA).

# **DIGITAL HEALTHCARE** TOOLS

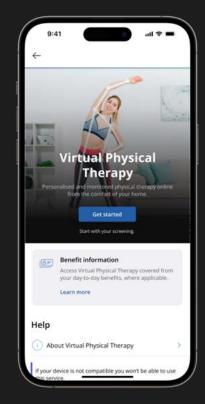


# ACCESS TO A TRULY PERSONALISED HEALTH JOURNEY AND A WAY TO NAVIGATE THE HEALTHCARE SYSTEM EASILY THROUGH THE DISCOVERY HEALTH APP

**SPEAK TO** A DOCTOR NOW Speak to a doctor for urgent care  $\square$ ø Get care 🖄 Emergency assist Make an appointment My care team See a R, Dr J Smith Dr J dos Dr S Moodley Santos • • • Find a healthcare provider Search and find a doctor, dentist, hospital or pharmacy near you. a Ca A H A Services Speak to a doctor now Check my symptoms Ø 徛 Get care My health My cove

VIRTUAL PHYSICAL THERAPY

Professional support for musculoskeletal recovery



### DIGITAL THERAPEUTICS FOR DEPRESSION

# Convenient access to clinically-proven therapy

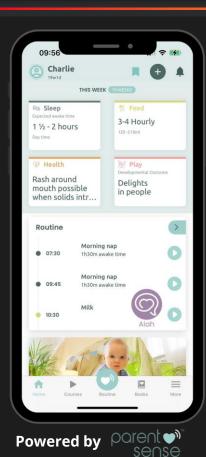


# **ACCESS TO WORLD-CLASS FEMALE HEALTH MANAGEMENT TOOLS**



### ENHANCED MATERNITY SUPPORT

### PERSONALISED MENOPAUSE CARE



### HEALTH

Vaccine schedules and reminders, weight tracking and access to medical resources

#### SLEEP

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 $\mathbf{A}$ 

Sleep routine planning and tracking, tips for night and day sleep

### FEEDING

Breastfeeding and bottle-feeding guidance, personalized feeding schedules and solids recipe planning

### PLAY

F Daily play activities, age-specific play advice, milestone tracking and sense stimulation tips

### **TECHNICAL DETAILS:**

- Parent Sense App available for download through the Women Health Hub on Discovery Health App
- Only available once registered on the Maternity Benefit
- Available for 18 months per pregnancy

9:41	
<b>\$</b>	
Small changes make a <i>big impact</i> , let's go Jane!	
LIFESTYLE PLAN	

4 sessions · () 15 min each

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Plan

Powered by **STELLA** 

sessions

Improve your brain health

Learn skills from our experts to manage

brain fog in these bite-sized, self-guided

Learn

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SOS

Symptom assessment tools

### One-on-one coaching support

<u>؟</u> م

Curated

content

library

Personalised behavioural and lifestyle change





Virtual consults with GPs trained on menopause

### **TECHNICAL DETAILS:**

- Stella App available for download through the Women Health Hub on Discovery Health App
- Members are diagnosed through Stella menopause symptom assessment or by a GP
- Based on menopause diagnosis, members have access to GPs trained on menopause care by Stella, subject to any risk-benefits first and then the member's Personal Health Fund





care

# **EXTRA BENEFITS** ON YOUR PLAN



# TRAVEL BENEFIT

- Cover for emergency medical costs of up to R5 million per person per journey.
- This cover is for a period of 90 days from your departure from South Africa.

# ADVANCED ILLNESS BENEFIT

- Access to unlimited cover for approved care at home, care coordination, counselling services and supportive care for appropriate end-of-life clinical and psychologist services.
- You also have access to a GP consultation to facilitate your palliative care treatment plan.

# AFRICA EVACUATION BENEFIT

 Cover for emergency medical evacuations from certain sub-Saharan African countries back to South Africa.

# OPINION SERVICES

- Through your specialist, you have access to second opinion services from Cleveland Clinic for life-threatening and life-changing conditions.
- We cover 75% for the cost of the second opinion service.\*



- Trauma Recovery Extender Benefit extends your cover for out-of-hospital claims related to certain traumatic events.
- Access for you and your dependants to up to six counselling sessions per person per year by a psychologist, clinical social worker or registered counsellor.
- You need to apply for this benefit.

# SPECIALISED MEDICINE AND TREATMENT BENEFIT

- On Comprehensive and Executive plans, access to cover for a defined list of the latest treatments. through the Specialised Medicine and Technology Benefit, up to R200 000 per person per year.
- A co-payment of 20% applies.



- On Comprehensive and Executive plans, access to cover for treatment not available in South Africa.
- The treatment must be provided by a recognised professional and is paid up to a limit of R500 000 per person. You will need to pay and claim back from us when you return to South Africa.
- A co-payment of 20% applies.

# Vitality Journey







VISA

All Discovery members get access to a Discovery Account with zero monthly fees to enable full functionality of the Vitality programme, including the Vitality Travel and Vitality Fitness platforms.

# Vitality in 2025



# **GET HEALTHY**

**GET REWARDED** 



# TAKE CARE TOXS BABIES OF DIS-Chem ToxS OS BABIES OF COMPANY



plus much, much more...

# THANK YOU

Discovery Health (Pty) Ltd, registration number 1997/01 3480/07, an authorised financial services provider, which is the administrator of Discovery Health Medical Scheme, according t o its contractual arrangements. This contains only a summary of the key benefits and features of the Discovery Health Medical Scheme plans, awaiting formal approval from the Council for Medical Scheme. For detailed information on all Discovery Health Medical Scheme plan options, please visit www.discovery.co.za for access to plan brochures as well as a full copy of the proposed 2025 Scheme Rules.

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